

Managed Services

Allowing customers to outsource the work typically completed by their admins by granting the Sourcegraph team access to proactively help manage and support their instance for them.



Faster time to value

Overview

Our team of Sourcegraph deployment and infrastructure experts help manage your self-hosted instance, either partially or completely.



Increased value, always up-to-date

Outcomes

- ✓ Ensure instance is reliably up-to-date
- ✓ Regular proactive validation of instance health with tuning recommendations
- ✓ Tailored environment to meet your custom needs



Reduced risk, resourcing burden, & cost

Benefits

- ✓ Instance always has the latest and greatest features
- ✓ Reduced time and resource allocation on your teams
- ✓ Expert management of your instance reduces problems
- ✓ Greater “voice” in influencing product changes

Packages

Package 1: Application

- ✓ Timely & routine instance upgrades
- ✓ Feature configuration & maintenance
- ✓ Monitoring for alerts & user feedback
- ✓ Quarterly system health checks
- ✓ Feature add-on support
- ✓ Right-sizing review & recommendations
- ✓ Direct line to Implementation Engineers

\$100,000 or 10% of license value

Package 2: Application & Infrastructure

- ✓ All services included in Package 1
- ✓ Hands-on direct management and maintenance of the underlying infrastructure including management of custom infrastructure build
- ✓ Disaster recovery guidance & support

\$150,000 or 15% of license value

Talk to your account team today about how Managed Services can work with you!